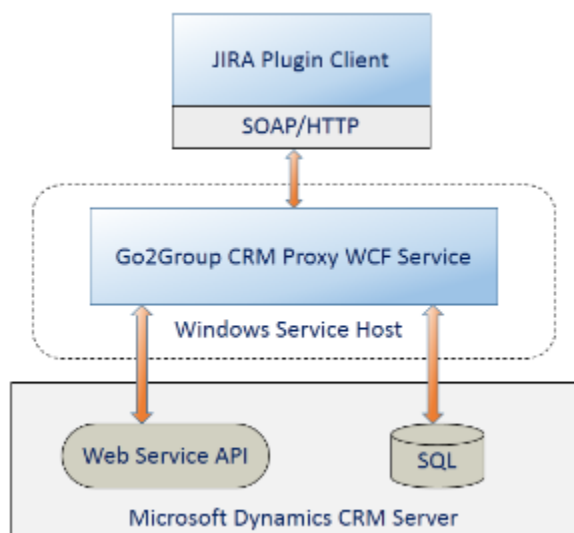


MS Dynamics CRM plugin for JIRA – Documentation

To install the MS Dynamics CRM plugin in JIRA, follow these instructions.

High Level Architecture



Instructions

- Download the appropriate file for your CRM system and install the CRM proxy service on your MS Dynamics CRM server. Installation steps are described below.
 - [CrmProxyServiceSetup.zip](#) for MS Dynamics CRM 4 to 2015
 - [CrmProxyServiceSetup_365.zip](#) for MS Dynamics CRM 2016 or later
- Download the Go2Group CRM plugin for JIRA. A license is required to use the plugin, refer to our [licensing details](#).

Installation and Configuration Guide

- [Install and Configure Go2group CRM Proxy Service](#)
- [Install and Configure Go2Group CRM Plugin for JIRA](#)